

July 21, 2021

Notification: IMPORTANT INFORMATION REGARDING BILL ASSISTANCE FOR ELIGIBLE CARE AND FERA CUSTOMERS

Dear Valued Customer:

If you are in receipt of this letter, your account has been identified as an account that may be eligible for Southern California Edison's Arrearage Management Payment Program (AMP), to assist customers with a past due balance greater than 90 days. With state-issued customer protections recently lifted, you will soon notice the past due balance reflected on your bill. Pomona Choice Energy is encouraging CARE and FERA customers that meet program eligibility requirements^[1] to apply for SCE's **AMP Program**.

The **AMP Program** is a debt forgiveness payment plan option for certain residential CARE and FERA customers. For each month that the current bill is paid on-time, AMP will forgive 1/12 of the eligible total past due amount. **After 12 on-time payments of individual monthly bills, the debt is fully forgiven (up to \$8,000 per customer).**

You can enroll in AMP by visiting www.sce.com/careandfera. In the Arrearage Management Plan section, you can learn more about how AMP works and access the AMP application form to start the enrollment process today.

If you have additional questions or would like to enroll in AMP over the phone, you can call 1-877-407-2317 to speak with a SCE representative.

Best Regards,

Pomona Choice Energy
PomonaChoiceEnergy.org
(909) 620-2079

[1] Must be enrolled in the CARE or FERA program; have a total past due balance of \$500 or greater, some of which is at least 90 days old; have been a customer of SCE for at least six months; and have made at least one complete on-time payment within the last 24 months. Net Energy Metering (NEM), Direct Access (DA), and master metered customers are not eligible for AMP at this time. Other terms and conditions may apply.