

What is Pomona Choice Energy?

Pomona Choice Energy is the all-new, locally-managed, not-for-profit power program created by the City of Pomona, specifically for our community. This clean and modern power provider will be available exclusively to residents and businesses within Pomona that are currently being served by Southern California Edison (SCE). Pomona Choice Energy started providing power to residential customers on October 1, 2020 (Phase 1), and will begin serving small and medium commercial businesses in June 2021 (Phase 2). Pomona Choice Energy offers the same reliable delivery system, billing and support you have always known from SCE. Only the source of your power generation changes with Pomona Choice Energy purchasing energy on your behalf. In addition, there will be NO registration or sign up process.







How it works:

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Pomona Choice Energy purchases power directly from power providers.

SCE delivers energy, handles billing and serves customers.

You receive energy at competitive rates.

Why did the Pomona City Council create this program?

The City Council started Pomona Choice Energy to help meet our sustainability goals and to gain local control. Pomona Choice Energy is yet another benefit of living and working in our City.

What are the benefits of Pomona Choice Energy?

Pomona Choice Energy provides customers a choice. In June 2021, all small and medium commercial customers will automatically be enrolled in Pomona Choice Energy. Beginning in October 2021, solar customers will be enrolled in Pomona Choice Energy's net metering program that offers the benefits you get now.

In addition: No enrollment process; small and medium commercial customers are automatically signed up beginning June 1, 2021; SCE will continue to read your meter, bill you, and process your payment. They will still respond to your requests and handle any power outages. Only the source of the electricity flowing into your home will change with Pomona Choice Energy; No change to auto-pay plans or level rate pay plans; Optional 100% renewable plan (requires customers to take action to opt-up to this plan); Pomona Choice Energy is a stand-alone program that does not impact City services or funding; In accordance with law, SCE customers can expect 3 additional notices in May, June and July; Customers may opt-out of Pomona Choice Energy and stay with SCE.

For more information, please visit our website at PomonaChoiceEnergy.org or call (909) 620-2079. Si le gustaría recibir este aviso en español, visite PomonaChoiceEnergy.org o llame (909) 620-2079.

POMONA CHOICE ENERGY TERMS AND CONDITIONS

Si le gustaría recibir este aviso en español, visite PomonaChoiceEnergy.org o llame (909) 620-2079.

In June 2021, Pomona Choice Energy will replace Southern California Edison ("SCE") for the energy portion of your electric service. SCE will continue to deliver power to your home or business, maintain the grid and all equipment, provide billing and collection of payments, open and close accounts, provide customer service and field service (including for power outages). There will be no change to automatic payments, and level rate pay plans.

If you would like to continue as an SCE customer for energy and do not want to be automatically enrolled with Pomona Choice Energy, you must opt out of the automatic enrollment. You only need to take action if you want to opt out and remain an SCE customer.

To opt out, without penalty, you must call (909) 620-2079 or visit our website at www.PomonaChoiceEnergy.org. You may also call or visit our website for additional information.

ENROLLMENT: Effective June 2021, Pomona Choice Energy will become the default electric power provider for commercial customers within the City of Pomona. You will be automatically enrolled in Pomona Choice Energy's default program on that date.

OPT OUT: You have the right to opt out of Pomona Choice Energy. If you decide to return to SCE after the 60-day opt out period, SCE will charge a one-time account processing fee. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service. For details on SCE's rates and terms and conditions, please visit sce.com. You will not be charged any fees if you opt out within the first 60 days after your automatic enrollment with Pomona Choice Energy or if you cancel electric service altogether (for example, if you move). If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Pomona Choice Energy or visit PomonaChoiceEnergy.org. Have your electric bill handy so that we can process the request.

BILLING: Each month, Pomona Choice Energy customers receive a single monthly bill from SCE. This bill includes all recent electric charges, including Pomona Choice Energy's power generation charges. For your convenience, SCE forwards the power generation portion of the bill to Pomona Choice Energy. SCE will continue to charge you for the Transmission and Delivery services they provide.

FAILURE TO PAY: Pomona Choice Energy may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Pomona Choice Energy charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

For more information, please call Pomona Choice Energy at (909) 620-2079.

TERMS AND CONDITIONS OF SERVICE: Pomona Choice Energy electric generation rates are competitive with those of SCE. Available rates can be reviewed at PomonaChoiceEnergy.org or by calling (909) 620-2079. Any changes to Pomona Choice Energy rates will be adopted at duly noticed public hearings of the Pomona City Council.

SCE also charges Pomona Choice Energy customers authorized fees for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Pomona Choice Energy or SCE.

