

POMONA CHOICE ENERGY TERMS AND CONDITIONS

Si le gustaría recibir este aviso en español, visite PomonaChoiceEnergy.org o llame (909) 620-2079.

In October 2020, Pomona Choice Energy will replace Southern California Edison ("SCE") for the energy portion of your electric service. SCE will continue to deliver power to your home or business, maintain the grid and all equipment, provide billing and collection of payments, open and close accounts, provide customer service and field service (including for power outages). There will be no change to automatic payments, and level rate pay plans.

If you would like to continue as an SCE customer for energy and do not want to be automatically enrolled with Pomona Choice Energy, you must opt out of the automatic enrollment. You only need to take action if you want to opt out and remain an SCE customer.

To opt out, without penalty, you must call (909) 620-2079 or visit our website at www.PomonaChoiceEnergy.org. You may also call or visit our website for additional information.

ENROLLMENT: Effective October 2020, Pomona Choice Energy will become the default electric power provider for residential customers within the City of Pomona. You will be automatically enrolled in Pomona Choice Energy's default program on that date.

OPT OUT: You have the right to opt out of Pomona Choice Energy. If you decide to return to SCE after the 60-day opt out period, SCE will charge a one-time account processing fee. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service. For details on SCE's rates and terms and conditions, please visit sce.com. You will not be charged any fees if you opt out within the first 60 days after your automatic enrollment with Pomona Choice Energy or if you cancel electric service altogether (for example, if you move). If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Pomona Choice Energy or visit PomonaChoiceEnergy.org. Have your electric bill handy so that we can process the request.

BILLING: Each month, Pomona Choice Energy customers receive a single monthly bill from SCE. This bill includes all recent electric charges, including Pomona Choice Energy's power generation charges. For your convenience, SCE forwards the power generation portion of the bill to Pomona Choice Energy. SCE will continue to charge you for the Transmission and Delivery services they provide.

FAILURE TO PAY: Pomona Choice Energy may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Pomona Choice Energy charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

For more information, please call Pomona Choice Energy at (909) 620-2079.

CARE PROGRAM: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, you will continue to receive all CARE benefits and discounts upon enrollment in Pomona Choice Energy.

TERMS AND CONDITIONS OF SERVICE: Pomona Choice Energy electric generation rates are competitive with those of SCE. Available rates can be reviewed at PomonaChoiceEnergy.org or by calling (909) 620-2079. Any changes to Pomona Choice Energy rates will be adopted at duly noticed public hearings of the Pomona City Council.

SCE also charges Pomona Choice Energy customers authorized fees for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Pomona Choice Energy or SCE.

If you choose not to take advantage of all the benefits Pomona Choice Energy has to offer, you can elect to opt-out without penalty and we will switch you back to Southern California Edison (SCE).

For full rate details, opt-out and opt-up instructions, visit pomonachoiceenergy.org or call (909) 620-2079.

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On October 1, 2020, Pomona Choice Energy will become your new default power provider. Pomona Choice Energy will be locally-managed and overseen by the Pomona City Council—whose interests are aligned with yours. Southern California Edison (SCE) will continue to deliver power to your home or business; maintain the grid, and provide billing, customer and field services.

POMONA CHOICE ENERGY GIVES YOU THE POWER TO CHOOSE



Pomona Choice Energy's default energy product that meets state renewable energy standards



Opt-up to Pomona Choice Energy's cost-effective, 100% renewable energy option



Available for customers enrolled in net energy metering who generate their own solar or wind power