

What is Pomona Choice Energy?

Pomona Choice Energy (PCE) is the all-new, locally-managed, not-for-profit power program created by the City of Pomona, specifically for our community. This clean and modern power provider will be available exclusively to residents and businesses within Pomona that are currently being served by Southern California Edison (SCE). PCE will provide power to residential customers starting on October 1, 2020 (Phase 1); and to small and medium commercial businesses in June 2021 (Phase 2). The program will begin serving residential net energy metering customers in October 2021. PCE offers the same reliable delivery system, billing and support you have always known from SCE. Only the source of your power generation changes with PCE purchasing energy on your behalf. In addition, there will be NO registration or sign up process.







How it works:

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Pomona Choice Energy purchases power directly from power providers.

SCE delivers energy, handles billing and serves customers. You receive cleaner energy at competitive rates.

Why did the Pomona City Council create this program?

The City Council started PCE to help meet our sustainability goals and to gain local control. PCE is yet another benefit of living and working in our City.

What are the benefits of PCE?

PCE provides customers a choice. In October 2020, all SCE residential customers will automatically be enrolled in PCE at parity of SCE rates. In October 2021, solar customers will be enrolled in PCE's net metering program that offers the benefits you get now.

In addition: No enrollment process; all customers are automatically signed up beginning October 1, 2020; CARE, FERA, and Medical Baseline customers will keep their current discounts with SCE; SCE will continue to read your meter, bill you, and process your payment. They will still respond to your requests and handle any power outages. Only the source of the electricity flowing into your home will change with PCE; No change to auto-pay plans or level rate pay plans; Optional 100% renewable plan (requires customers to take action to opt-up to this plan); PCE is a stand-alone program that does not impact City services or funding; In accordance with law, SCE customers can expect 3 additional notices in September, October, and November; Customers may opt-out of PCE and stay with SCE.

For more information, please visit our website at PomonaChoiceEnergy.org or call (909) 620-2079. Si le gustaría recibir este aviso en español, visite PomonaChoiceEnergy.org o llame (909) 620-2079.

POMONA CHOICE ENERGY TERMS AND CONDITIONS

Si le gustaría recibir este aviso en español, visite PomonaChoiceEnergy.org o llame (909) 620-2079.

In October 2020, Pomona Choice Energy ("PCE") will replace Southern California Edison ("SCE") for the energy portion of your electric service. SCE will continue to deliver power to your home or business, maintain the grid and all equipment, provide billing and collection of payments, open and close accounts, provide customer service and field service (including for power outages). There will be no change to automatic payments, and level rate pay plans.

If you would like to continue as an SCE customer for energy and do not want to be automatically enrolled with PCE, you must opt out of the automatic enrollment. You only need to take action if you want to opt out and remain an SCE customer.

To opt out, without penalty, you must call (909) 620-2079 or visit our website at www.PomonaChoiceEnergy.org. You may also call or visit our website for additional information.

ENROLLMENT: Effective October 2020, PCE will become the default electric power provider for residential customers within the City of Pomona. You will be automatically enrolled in PCE's default program on that date.

OPT OUT: You have the right to opt out of PCE. If you decide to return to SCE after the 60-day opt out period, SCE will charge a one-time account processing fee. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service. For details on SCE's rates and terms and conditions, please visit sce.com. You will not be charged any fees if you opt out within the first 60 days after your automatic enrollment with PCE or if you cancel electric service altogether (for example, if you move). If you opt out, you will still be charged for all electricity you used before the transferred electric service. Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call PCE or visit PomonaChoiceEnergy.org. Have your electric bill handy so that we can process the request.

BILLING: Each month, PCE customers receive a single monthly bill from SCE. This bill includes all recent electric charges, including PCE's power generation charges. For your convenience, SCE forwards the power generation portion of the bill to PCE. SCE will continue to charge you for the Transmission and Delivery services they provide.

FAILURE TO PAY: PCE may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the PCE charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

For more information, please call PCE at (909) 620-2079.

CARE PROGRAM: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, you will continue to receive all CARE benefits and discounts upon enrollment in PCE.

TERMS AND CONDITIONS OF SERVICE: PCE electric generation rates are competitive with those of SCE. Available rates can be reviewed at PomonaChoiceEnergy.org or by calling (909) 620-2079. Any changes to PCE rates will be adopted at duly noticed public hearings of the Pomona City Council.

SCE also charges PCE customers authorized fees for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from PCE or SCE.

